



Hawaii Division – Loss Prevention Officer

DFS Hawaii is currently hiring for Full- Time Loss Prevention Officer for our T Galleria location in beautiful Waikiki!

Part of LVMH Group (Moët Hennessy Louis Vuitton), DFS (www.dfs.com) is the world's leading luxury retailer catering to the traveling public, with stores spanning the globe from Honolulu, Los Angeles, New York to Asia, India and Italy. We offer our customers a carefully curated selection of exceptional products from over 700 of the world's leading brands across four categories: Fashion and Accessories, Beauty and Fragrances, Watches and Jewelry, Food and Gifts, and Wine and Spirits.

BENEFITS:

- Competitive Pay
- Generous Store Discount
- Knowledge & Skills Trainings
- Medical, dental & additional coverage
- 401K with Company Matching
- Career Development Opportunities
- And much more!

Purpose and Objective:

Responsible for protecting the company's assets and to maintain a safe and profitable environment by adherence to the company's policies and procedures and through the professional discharge of responsibilities by LP officers.

Job Functions:

- Perform initial investigation and follow-ups as required on any report or incident related to security or safety.
- Perform physical inspections of buildings and equipment for compliance to safety, security and U.S Customs standards.
- Conduct formal audits of procedural compliance, including compliance with U.S Customs regulations and prepare written reports for management.
- Provide shoplifter apprehension services as directed.
- Monitor open/close procedures for compliance with established procedures at all locations and report variances.
- Be familiar with all alarm systems and provide emergency response to certain alarm systems as required.
- Conduct audits of inventory, cash and other processes.
- Assure adherence to established company policies and procedures that nurtures a productive workplace environment and promotes a luxury shopping experience for our clients.
- Provide assistance to store personnel in the event of an emergency.
- Establish contact lines of communication among employees at all DFS Hawaii locations.
- Render aid/assistance to individuals in the event of accidents and/or miscellaneous mishaps and produce written documentation for such incidents.

Qualifications Required:

- High school diploma or equivalent
- One (1) year in related field of job



- Registered with and licensed as a guard employee with the State of Hawaii Department of Commerce and Consumer Affairs (DCCA). Must be in possession of a current ID card.
- Be able to pass a criminal background check
- Must have basic math and writing skills
- Must be able to maintain a high level of confidentiality
- Reliable with ability to work independently
- PC Skills with working knowledge of Microsoft Word and Excel
- Ability to use cell phone, 2-way radio, and other electronic devices
- Have some knowledge of CCTV equipment
- Basic hand tools: screw driver, wrench, socket-set, etc.
- Able to and carry up to 75 lbs.
- Able to handle persons who resist arrest for theft or other unlawful behavior.
- Appropriately address situations involving unruly or disorderly persons.
- Pay close attention to details an facts
- Must maintain a professional and courteous demeanor at all times
- Able to work a flexible schedule

There are 3 ways to apply:

1. Email your resume to jobs@dfs.com
2. Click the link below to submit application,
<https://app.smartsheet.com/b/form?EQBCT=39ee4af43366426cb33fab3d5310b6d>
3. Use QR code below for easy access.

